Trinity Village
by Lutheran Homes Kitchener - Waterloo

2025 Q1 Strategic Goals 🎯

All Departments

To move the audit process to QRM Surge software program by **Q4 2025.**

On Track

To increase staff safety and wellbeing by adding GPA coach team to aid in staff annual training, resident, care partners, & staff incident follow-up by **Q3 2025.**

On Track

ADP

To expand caregiver support through offering 2 new program opportunities by **Q4 2025.**

On Track

Programming

To offer a minimum of 2 Feet to the Fire Writer's Workshops by the end of **Q4 2025.**

On Track

Horticulture

To introduce a plant library/plant mobile for TVCC residents by the end of **Q1 2025.**

Achieved

To introduce 13 new plantscape additions into TVCC home areas by the end of **Q4 2025.**

On Track

Human Resources

To introduce BrightHR to streamline HR services by **Q3 2025.**

On Track

Information Technology

To increase IT remote service to 60% by **Q4 2025.**

On Track

Nursing

To implement Artifical Intelligence (AI) - ElephasCare in remaining 4 resident home areas by end of **Q4 2025.**

On Track

Nutrition

To create a show plate catalogue to assist multicultural and new staff to ensure providing consistency with preparation and service of meals by **Q1 2025.**

Achieved